



Ashtavakra Institute of Rehabilitation Sciences & Research

App. by Rehabilitation Council of India, Ministry of Social Justice & Empowerment, Govt. of India

Affiliated to GURU GOBIND SINGH INDRAPRASHTHA UNIVERSITY

Ref. No :- AIRSR/2024-25/4839-A

Date:-20.9.2024

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Minute of Meeting

A meeting of the Students Grievance Redressal Committee members was convened in the conference room of Ashtavakra Institute of Rehabilitation Sciences & Research at 01:30 PM on 20.09.2024 (Friday). Following members are present in the meeting the names of the members are as follows:-

| S. No. | Name | Member | Mobile No. | E-mail |
|--------|--------------------------------|---|------------|------------------------------------|
| 1. | Mrs. Sanjana Mittal, | Deputy Director, AIRSR | 9899901819 | sanjanaddl@gmail.com |
| 2. | Mr. Jitender Srivastava, | Nodal Officer-GRC | 9811125565 | jitenderajni@gmail.com |
| 3. | Mrs. Geeta Bhutani | In-Charge, Student Welfare | 9971224817 | ashtavakrastudentwelfare@gmail.com |
| 4. | Ms. Mansa Verma | Member, AIRSR | 8800241657 | mansaverma1585@gmail.com |
| 5. | Dr. J. Das | Psychiatrist, SGRC and Visiting | 8287278762 | jdasjdas@rediffmail.com |
| 6. | Dr. Sashi Bhushan Kumar Gupta, | Professional Students Councilor, outside visiting | 7048979076 | shashi2007pmch@gmail.com |
| 7. | Dr. Nupur Sharma | Psychologist, SGRC and Faculty, AIRSR | 9354315515 | Snupur113@gmail.com |
| 8. | Mr. Ramesh Kumar | Sr. Admin Officer | 9953233757 | prorehab@tecnia.in |

Elected Student Representatives – 1st Year

| S. No. | Student Name | Enroll. No. | Program | Mobile No. | E-mail |
|--------|----------------|-------------------------|----------------|------------|---------------------------|
| 1. | PRATIKSHA | BED/SER/HI/2024-26/272 | (B-ED SE –HI) | 9650415299 | Pratiksha2@gmail.com |
| 2. | JHANVI | BED/SER/ID/2024-26/325 | (B-ED SE –ID) | 8448911428 | jhanvijhanvi766@gmail.com |
| 3. | HARSHITA GUPTA | BED/SER/VI/2024-26/94 | (B-ED SE –VI) | 8860590061 | harshigupta763@gmail.com |
| 4. | YASH SINGH | BED/SER/ASD/2024-26/201 | (B-ED SE –ASD) | 8882041296 | syash0563@gmail.com |
| 5. | PAWAN KUMAR | BED/SER/LD/2024-26/107 | (B-ED SE –LD) | 8920805985 | pk9873208066@gmail.com |

| Elected Student Representatives – 2 nd Year | | | | | |
|--|--------------------|-------------|----------------|------------|--|
| S. No. | Student Name | Enroll. No. | Program | Mobile No. | E-mail |
| 1. | YASHIKA | 00252312323 | (B-ED SE –LD) | 9910145070 | pqrs5070@gmail.com <i>yashika</i> |
| 2. | KARISHMA | 01352312223 | (B-ED SE –HI) | 9667548863 | Karishmapanchal246@gmail.com <i>Karishma</i> |
| 3. | AKANSHA GANGULY | 01752312423 | (B-ED SE –ASD) | 9319610299 | akanshaganguly023@gmail.com <i>Akansha</i> |
| 4. | ANKIT | 35252312523 | (B-ED SE –ID) | 9821917534 | desankit@gmail.com <i>Ankit</i> |
| 5. | APPURVA KAKKAR | 35152312623 | (B-ED SE –VI) | 9034718716 | appurva3avg@gmail.com <i>Appurva</i> |

Following meeting Agenda was taken up in the meeting

Item No. 1: To appraise new members about UGC (Establishment and Mechanism for Grievance Redressal) Regulation 2012.

Resolved: The Students are appraised during the orientation program about the Grievance Redressal) Regulation 2012 and invited the students to speak in confidence with their class in charges and In charge Student Welfare

Item No. 2: List of "Grievance" as has been put forwarded in definition of the above regulation in clause no. 3; sub clause: (h) Sr. No. (i-xvi); namely

- admission contrary to merit determined in accordance with the declared admission policy of the institution;
- irregularity in the process under the declared admission policy of the institution;
- refusal to admit in accordance with the declared admission policy of the institution;
- non-publication of prospectus by the institution, in accordance with the provisions of these regulations;
- publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
- withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
- demand of money in excess of that specified to be charged in the declared admission policy of the institution;
- violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;

- ix. nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
- x. delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
- xi. failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
- xii. non-transparent or unfair practices adopted by the institution for the evaluation of students;
- xiii. delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, or as may be notified by the Commission;
- xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
- xv. denial of quality education as promised at the time of admission or required to be provided; and
- xvi. harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.

Resolved: *The Students are appraised during the orientation program about the type of Grievance as mentioned in Regulation 2012 and invited the students to speak in confidence on all the Xvi types of points with their class In-charges and In-charge Student Welfare*

Item No. 3: To notify Grievance Redressal Committee on Institute website.

Resolved: *The Students are appraised and notify about the type of Grievance Redressal Committee on Institute website.*

Item No. 4: To Appraise all stakeholders about Notification Statute of SGRC of UGC and AICTE

Resolved: *The Students are appraised and notify about the Notification Statute of SGRC of UGC and AICTE on Institute website.*

Item No. 5: To appraise all stakeholders that Institute prominently published/notified the details of SGRC by Ashtavakra prospectus

Resolved: *The Students and are appraised about the SGRC through published/Notified in Ashtavakra - Times and on Institute website.*

Item No. 6: Maintenance of **Grievance Form** "Online Student Grievance" link on Institute website

Resolved: The Student and Stake Holders are apprised and notify about "Online Student Grievance" link on Institute website for **Grievance Form**.


Item No. 7: To Introduce New Syllabus of B-Ed SE (ID/LD/HI/VI/LD).

Resolved: The Student introduce about the new syllabus of B-Ed SE (ID/ASD/HI/LD/VI).

Item No. 8: Student Feedback


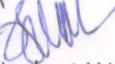

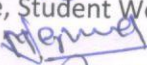
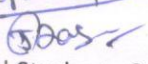

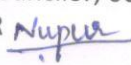


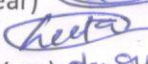

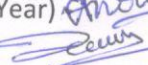
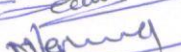
Resolved: The Student and Stake Holders are apprised about the "Online Student Feedback" link on Institute website.

Meeting ended with the thanks to the chair Mr. Jitendra Shrivastava , Nodal Officer, Students Grievance Redressal Committee


Mr. Jitendra Shrivastava
Member Secretary, SGRC
Faculty-HI Dept

Cc to:

All the members of SGRC including

- 1) Mrs. Sanjana Mittal, Deputy Director, AIRSR 
- 2) Mr. Jitender Srivastava, Nodal Officer-GRC 
- 3) Mrs. Geeta Bhutani, (Principal) In-Charge, Student Welfare 
- 4) Ms. Mansa Verma, Member, AIRSR 
- 5) Dr. J. Das , Psychiatrist , SGRC and Visiting 
- 6) Dr. Sashi Bhushan Kumar Gupta, Professional Students Councilor, outside visiting 
- 7) Dr. Nupur Sharma, Psychologist, SGRC and Faculty, AIRSR 
- 8) Mr. Ramesh Kumar, Sr. Admin Officer 
- 9) Md. Haseeb Ahmad, HoD, B-Ed SE (ASD) for Elected Student Representatives (1st & 2nd Year) 
- 10) Mr. Geeta Bhutani, HoD, B-Ed SE (ID) for Elected Student Representatives (1st & 2nd Year) 
- 11) Ms. Anoushka Sharma ,HoD, B-Ed SE (LD) for Elected Student Representatives (1st & 2nd Year) 
- 12) Ms. Radha Rawat, HoD, B-Ed SE (HI) for Elected Student Representatives (1st & 2nd Year) 
- 13) Ms. Mansa Verma, HoD, B-Ed SE (VI) for Elected Student Representatives (1st & 2nd Year) 



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Student Grievance Redressal Committee (SGRC) Meeting

SGRC Meeting in Progress with Members & Students Representatives on 20.09.2024

